



Delta
Community Support Trust



*Caring for
vulnerable people
in our community*

Delta Community Support Trust is a grassroots community development and social support organisation based in Richmond, Christchurch. We care for vulnerable people in our community including the elderly, intellectually disabled adults, and those facing personal or financial hardship.

Welcome. Nau mai, haere mai, tauti mai

For more than 30 years, Delta Community Support Trust has been a place of connection, care, and hope in Ōtautahi/Christchurch. From our beginnings as an outreach of North Avon Baptist Church, we have grown into a community ministry of the Canterbury Westland Baptist Association, serving and involving thousands of people each year.

At the heart of all we do is our mission: **In response to Christ's love, we seek to empower people in Richmond and wider Christchurch to participate fully in community life by assisting them to establish positive relationships and personal growth.** This mission continues to guide us as we respond to changing needs and opportunities in our community.

The past few years have brought significant challenges, but they have also reminded us of the power of compassion, connection, and collective resilience. Today, our dedicated team of staff and volunteers work across five core areas; Support Services, Friendship Link, Evergreen Club, Community Programmes, and Administration, yet what unites us is a vision much larger than any programme: a vision of empowered people, strong relationships, and flourishing communities.

As we look ahead, we are inspired not only by what Delta has achieved, but by what is still possible. We are reimagining how we can walk alongside our community, creating spaces where everyone can belong, contribute, and flourish. Grounded in compassion and guided by hope, Delta remains committed to growing together with our community for many years to come.

Grahame Burgess
General Manager



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Mission Statement

In response to Christ's love, we seek to empower people in Richmond and wider Christchurch to participate fully in community life by assisting them to establish positive relationships and personal growth.

Inspiration from the Chair

Many organisations are birthed by hugely talented visionaries with ambitious goals of changing the world. Not Delta Community Support Trust. We emerged from the desire of ordinary people in a local church in Richmond, Ōtautahi/Christchurch who wanted people in their neighbourhood to experience positive change and personal growth through the love of Christ, holistically expressed.

As Delta tried to do that over the years many needs came to light, people and whānau struggling with all kinds of hardship, mental ill-health, disability, loneliness and more. In trying to respond with compassion and passion in small ways one community ministry led to another and another.

As this work in Northeast Christchurch unfolded people from all around Ōtautahi began hearing about what Delta Trust was doing and wanted to be involved, to get and/ or give support. Thus, we grew organically into the unique mix of community support activities and services we offer today.

A lively, diverse and messy community has formed and evolved around our services and activities, with relationships, belonging and inclusiveness drawing people in. We've learnt much, and continue to learn and grow, as an organisation and a community who seek to serve each other, especially those whom society disadvantages or marginalises.

Early in Delta Trust's journey it became clear that our values needed to be expressed in a dynamic and nuanced way that anyone can interpret and apply Inspiration from the Chair for themselves. And so, through the Delta Fellowship the Delta Pictorial Creed was commissioned and later adopted as the embodiment of the vision and values of our whole organisation. It continues to guide us today.

As you read this prospectus, I hope you sense Delta's heartbeat and see our creed embodied and alive in who we are and what our participants, members, clients, the wider community, volunteers, staff and trustees actually do. I can assure you from my own experience that Delta changes you! We're real about this too though because we know personal growth is not linear nor is community development easy. Sometimes it's one step forward and two back. We all need grace. Always!

We invite you to consider whether you're feeling a call to get involved and/ or support us. There's always room at the table for one more. **Could that be you?**

Graeme Pollock,
Chairperson



History, Purpose, and Beyond

Delta Community Support Trust, originally a mission of North Avon Baptist Church, registered as a charitable trust in 1995. We began operating from the Church's lounge with the vision to support and empower people living in disadvantaged circumstances.

Since those early days, Delta has grown substantially in response to local and city-wide community needs and aspirations. Between 2003 and 2019, we operated from the former Shirley Rugby Club. In late 2019 with earthquake insurance settlement funds and extra fundraising, the Church and Delta Trust were able to complete and move into a new building on the former church building site. A second connected Stage 2 building by Crossway Community Church was completed in early 2021. Together the two buildings are now known as the North Avon Community Centre at 101 North Avon Road and operate as one facility. This modern, comfortable, and more energy-efficient facility is an excellent asset for our local community. It provides Delta Trust with great spaces from which to continue our community activities and services.

After the North Avon Baptist Church ceased operations in 2021, Delta continued its work in the community. Now connected to and supported by the Canterbury Westland Baptist Association (CWBA), together we move forward with the Trust's Charitable Purposes. **"To meet the social, emotional, physical, spiritual, and educational needs of the people of its local and wider Christchurch community. To alleviate the difficulties of those experiencing hardships of whatever kind, including financial hardship, and to bring relief through whatever means are available. To initiate, establish, and administer community services for people of all ages who, for any reason, need care, counseling or assistance. To carry out such other charitable purposes within New Zealand as the Trustees shall determine."**

Through dedicated staff and volunteers, thousands of people have been supported by and involved in Delta over the years, making a significant difference in their experience of community life.



Say Hello to our People!

The Delta team is made up of 26 part-time staff and over 30 volunteers. We are a diverse, passionate team from all walks of life working towards change in our community.



"Delta is strong in their belief that change in people is possible and are willing to walk alongside them through this long road of changing and breaking cycles of poverty."

CWBA Regional Leader

Evergreen Club

Evergreen is our weekday programme for older adults aged 65 and over who live independently or with minimal support. Open Monday to Friday, the programme hosts up to 25 participants each day for a nourishing two-course lunch, morning and afternoon tea, and a full schedule of activities designed to support health, wellbeing, and connection. Evergreen also offers essential respite for carers, providing peace of mind that their loved ones are in a safe, stimulating, and compassionate environment. Funded primarily by Te Whatu Ora - Health New Zealand Waitaha Canterbury, this service is free for participants with a referral from their GP or health provider.

"For me it is gentle, kind, and soothing. For someone who hasn't been cared for, nor cares for themselves, it's an act of love—it brings joy. The way in which I've been cared for allows me to feel that I am worthy."

Friendship Link

Friendship Link celebrates and empowers people with intellectual disabilities through connection, creativity, and shared leadership. Held three days a week, this dynamic programme is shaped by the people who attend—offering social activities, pampering, crafts, dancing, gym sessions, and more. It's a place where friendships are formed, confidence grows, and everyone has a voice in what comes next. At Friendship Link, inclusion isn't an add-on it's the heart of everything we do.

"I love singing and dancing with my friends at Delta" - Carley (Friendship Link Member)

"I've seen her grow in many ways, establishing trust in others, learning new skills, trying new things and gaining a sense of belonging"
- Faye (mother of Carley)

Evergreen Club client
engagements

5,606

Friendship Link client
engagements

3,707

Support and
Listening client
engagements

6,648

Foot Clinic clients

21

Digital Training clients

115

Support Services

Advocacy and Budgeting Support

When life becomes overwhelming, having someone to help navigate the system can make all the difference. Our team offers one-on-one support to individuals and families who are under financial pressure or facing complex life situations. We assist with budgeting, benefit entitlements, and connecting people to the right services for housing, health, and wellbeing. This support helps build resilience and restores hope - empowering people to take back control of their lives.

Footprints Café & Delta Inn

These two warm, welcoming spaces offer more than just a hot drink or a bite to eat. Open to anyone for a small donation, our cafés create an environment where people can relax, make friends, and feel seen. For many, it's a first step out of isolation, or a regular highlight in a lonely week. They're places where community is built over tea, laughter, and good conversation.

Emergency Food Support

We offer emergency food support through our advocacy and budgeting team. For those facing hardship, this assistance is part of a broader conversation - one that explores the root causes of need and works toward practical, personalised solutions. While food is still available in urgent situations, it now comes with wraparound support that upholds dignity, builds resilience, and promotes long-term wellbeing.

Our programmes also include ESOL Classes, and an international playgroup for mothers and their preschoolers.

"Delta worked with Oranga Tamariki and us, attended Family Group Conferences and visited us regularly over the past year. With this help we have been doing well with our parenting and are raising our baby on our own."

Ann-Marie and Brent

Community Meals
and Café client
engagements

2,828

Community Tables
client engagements

13,303

Support
Services

Advocacy and
Budgeting Support
client engagements

3,252

Food Support
Food parcels
provided through
Foodbank
(Sept 2024 - July 2025)

3,296



Thanks to our Sponsors

We are so grateful for our supporters who make the vision and mission of Delta Community Support Trust a reality. From the largest funder to the smallest donation, every dollar counts, every gift of food, every voluntary act of service. We are humbled by their generosity and desire to be part of the difference Delta is making in the lives of those in our community who desperately need our help.

Catalytic Foundation

Canterbury Westland Baptist Association

Christchurch City Council

Christchurch Casinos

Charitable Community Trust

Christine Taylor Foundation for Mental Health

Dave Diggs

David Ellison Charitable Trust

Community Organisation Grants Scheme (COGS)

Dove Charitable Trust

F Thompson

Foodstuffs South Island Community Trust

Geethal's Data Systems

Helen Stewart Royle Charitable Trust

IT Team

Kairos Food Rescue

Manchester Unity Welfare Trust Board

Meet the Need

Ministry of Social Development

New World Stanmore Road

New Zealand Food Network

NZ Lotteries Grants Board

Perpetual Guardian

Public Trust

Rātā Foundation

Recycle Kingdom Investment

Trust

Rehabilitation Welfare Trust

Rotary Club of Christchurch Sunrise Trust

Satisfy Food Rescue

St Joans Trust

Te Whatu Ora

The Baptist Churches of New Zealand - The Tindall Foundation

Tui Flower Foundation

Volunteering Canterbury

Waidale Missionary Trust

Wilks Charitable Trust

Z Energy's "Good in the hood"

Thank you!

How Can You Help?

If you would like the opportunity to contribute to the work we do at Delta, whether by volunteering your time, donating towards our cause, or becoming a major funding partner, we would be sincerely grateful and love to hear from you.

Please contact us to Join our Mission!

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